

October 2024

Keeping you informed of the most important information,  
news, and updates, vital to your practice.

We appreciate your partnership in AmeriHealth Caritas Florida's provider network.

## **Quality Corner**

**Breast Cancer Awareness Month** - A time to raise awareness of breast cancer and its effects. Breast cancer is the most common cancer diagnosed among U.S. women. One in eight women will hear they have breast cancer in their lifetime.

This October, challenge your practice take proactive steps to educate members on how small lifestyle habits can help reduce their risk of developing cancer.

- ✓ Eating a healthy diet
- ✓ Watch what you drink
- ✓ Maintain a healthy body weight
- ✓ Get recommended cancer screenings

We encourage you to pull your Gaps in Care list available through the NaviNet Portal (<https://www.amerhealthcaritasfl.com/provider/resources/navinet.aspx>) to assist you in scheduling your patients for a breast cancer screening.

All types and methods of mammograms (screening, diagnostic, film, digital, or digital breast tomosynthesis) qualify for numerator compliance.

## **Pharmacy updates**

**Change to covered diabetic products**  
<https://www.amerhealthcaritasfl.com/pdf/provider/newsletters-and-updates/2024/100424-provider-alert-change-to-covered-diabetic-supply-products.pdf>

**October PDL Changes**  
<https://www.amerhealthcaritasfl.com/pdf/provider/newsletters-and-updates/2024/100724-provider-alert-changes-to-preferred-drug-list-pdl.pdf>

Want to check the claim status of a service?  
Go to [www.NaviNet.net](http://www.NaviNet.net)

Find October 2024 COMPASS scores  
[HERE](#)

Please visit AmeriHealth Caritas Florida's website to find important updates and available trainings- <https://amerihealthcaritasfl.com/provider/newsletters-and-updates/index.aspx>

## **Prior Authorization Changes for Select CPT/HCPCS Codes**

AmeriHealth Caritas Florida is making changes to Prior Authorization requirements effective 10/1/24.

Changes to prior authorization requirements and medical necessity review for these services are part of AmeriHealth Caritas Florida's continued dedication to supporting providers in our shared commitment to high quality health care for our participants.

As a reminder, when you do need to verify whether a service requires prior authorization, use the Prior Authorization Lookup Tool on the provider website at:

<https://www.amerhealthcaritasfl.com/provider/resources/prior-authorization-lookup.aspx>

Questions? Please contact your Provider Account Executive or Provider Services at **1-800-617-5727**.

## **Training and Education**

AmeriHealth Caritas Florida encourages our providers to explore training and education opportunities.

### **HEDIS 101 Provider Training**

- November 20, 2024, at noon ET

**To register**, please go to <https://www.surveymonkey.com/r/HEDISprovtrain> to submit your registration.

### **Culturally and linguistically Appropriate Services (CLAS) Training**

to understand how to meet the cultural and linguistic needs of our members.

- December 12, 2024, at noon ET

**To register**, please go to <https://www.surveymonkey.com/r/acflCLAS> to submit your registration.

Additional on demand training opportunities are available on the AmeriHealth Caritas Florida website and include topics such as: anxiety disorders, depression, electronic visit verification (EVV), attention deficit hyperactivity disorder, medical foster care parent provider orientation, opioid use disorder, SBIRT.

<https://www.amerhealthcaritasfl.com/provider/training-and-education/index.aspx>

